



May 21, 2020

To all patients,

We hope this letter finds you and your family well. Our community has been through a lot over the past few months, and all of us are looking forward to resuming our normal habits and routines. To that end, we are pleased to announce that our office will be reopening for routine dental care beginning June 1, 2020.

While many things have changed, please be assured that our commitment to providing quality dental care in a safe environment has remained our chief concern. Our infection control processes are made to ensure that both you and our staff remain safe by following guidelines and recommendations of the American Dental Association, Centers for Disease Control, US Centers for Disease Control and Prevention, and the Occupational Safety and Health Administration.

Some of the changes you may notice include:

- Our office will communicate with you prior to your visit and ask you a number of screening questions in order to protect all our patients, staff, and other visitors to the office
- When you arrive we will ask you to remain in your vehicle until 5 minutes prior to your scheduled appointment time. It would also help if you brought along a cellular phone so that we may communicate with you in the event we are able to see you sooner.
- Please wear a mask or face covering when entering the building and we ask that you be respectful of interpersonal distance by remaining 6 feet away from others whenever possible.
- Please plan come to your appointment alone, otherwise, please ask accompanying persons to remain in their automobile during your visit.
- Upon presenting to the office please expect us to ask you some more questions to ensure you are feeling well. We shall also take your temperature and oxygen saturation to ensure you are asymptomatic.
- You will notice some cosmetic changes. We have removed magazines, toys and other items from the office for your protection. A "sneeze shield" is now present in the reception area. Hand sanitizer will be available and you are encouraged to use it when you arrive and before you leave.
- Air quality is a chief concern given that Covid19 is transmitted via aerosols. Therefore, our incoming air will pass through a ultra-violet (UV) scrubber before entering the office. In addition, we have placed high-quality HEPA filtration units throughout the office to make your visits safer. We have suspended the use of "water cleaners" or ultrasonic devices for your cleaning appointments.
- We may look a little different because we have different masks, face shields, and other protective equipment. We're still the same underneath!

We really look forward to seeing you again. If you have any questions about your upcoming visit to our office, please do not hesitate to call and ask. Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors, and family!

The Entire Dental Team at Dr. Cielinski's Office